

# ***Patient Education***

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*Western Multiple Sclerosis Center at UWMC*



## **UW Physicians Financial and Billing Offices**

*For persons with multiple sclerosis*

**UW Physicians is  
located at:**

**2324 Eastlake Ave East,  
Suite 500  
Seattle, WA 98105**

**For all correspondence,  
please use this address,  
with reference to the  
appropriate office:**

**UW Physicians  
P.O. Box 50095  
Seattle, WA 98145-5095**

Here is a list of the Financial and Patient Relations Departments within UW Physicians (UWP). Each listing provides phone number and hours. Staff will be happy to assist you with questions or concerns. The main issues each section deals with are in bold type.

**UWP Patient Relations**      206-543-8606 or  
1-888-234-5467  
9:00 a.m. to 4:00 p.m.

Contact this office for questions about your UWP billing statement, to obtain a billing statement or if you have other **billing** concerns.

**UWMC  
Credit/Collections  
Department**                      206-543-7928 or  
1-888-545-5467  
9:00 a.m. to 4:00 p.m.

After you have received your statement, contact a representative **to make payment arrangements.**

## **Questions?**

Call 206-598-3344

Your questions are important. Call your doctor or health care provider if you have questions or concerns. UWMC Clinic staff are available to help during regular business hours.

**Western Multiple  
Sclerosis Center at  
UWMC  
206-598-3344**

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## **UWP Financial Counselors**

206-598-4319  
9:00 a.m. to 4:00 p.m.

Contact this office with questions about **pre-admission financial arrangements** and general financial and billing questions. You may also make payments on your account through this department.

**Voice mail messages may be left at any of the above numbers. Every attempt will be made to return your call by the next business day.**

UNIVERSITY OF WASHINGTON  
**MEDICAL CENTER**  
UW Medicine

**Western Multiple Sclerosis  
Center at UWMC**

Box 356157

1959 N.E. Pacific St. Seattle, WA 98195  
206-598-3344