

## About Your Ostomy Supply Order

### *Important information*

*This handout explains how to get your ostomy supplies after you leave the hospital. It includes a list of ostomy suppliers.*

### Your Supply Order Form

The ostomy nurses at University of Washington Medical Center (UWMC) will help you with your first ostomy supply order. We will:

- Look at your stoma and the area around your stoma.
- Teach you how to take care of your ostomy.
- Determine what supplies work best for you.
- Work with your doctors to fill out an order form with the supplies they recommend for your ostomy care.



*Ostomy nurses at the hospital will teach you how to care for your ostomy and what supplies you will need.*

Your doctor will sign the supply order form, and it will become your **ostomy prescription**. You will need this form so that your insurance will pay for your supplies.

### Choosing Your Medical Supply Company

Your nurse will ask you which medical supply company you prefer. You can choose from the list of companies on page 3.

### Filling Your Prescription for Supplies

Usually, your nurse will fax your prescription to the medical supply company you choose, and then give you a copy of the prescription. Be sure that you:

- Write the name and phone number of the medical supply company on your copy of the prescription.
- Keep your copy of the prescription in a safe place.

Your nurse **will not** fax your prescription if:

- **Your doctor orders home health services.** Most times, the home health agency is required to supply you with your ostomy supplies until they are no longer caring for you.
- **You will be staying in a rehabilitation facility.** The rehabilitation facility is required to supply you with your ostomy supplies.
- **You do not have insurance coverage.** If this is true for you:
  - Your nurse will contact the Hollister Secure Start Program. Hollister is the company that makes the ostomy supplies we use in the hospital.
  - Someone from Hollister Secure Start will mail you a “charity program” form to complete.
  - If you qualify for the Hollister Charity Program, Hollister will send you the ostomy supplies you need. At your first follow-up visit after you leave the hospital, you will meet with the outpatient ostomy nurse who can help you find other ways to get supplies at a discounted rate or for free.

Prescription for Ostomy Supplies COLOSTOMY/ILEOSTOMY			
MEDICAL DIAGNOSIS _____		Patient Phone Number _____	
Date of Surgery _____			
Stoma Type _____			
<input type="checkbox"/> Ostomy <input type="checkbox"/> Intestinal <input type="checkbox"/> Colostomy <input type="checkbox"/> Other (specify) _____			
Stomach length of need _____			
Check items that should be sent to patient home. Must check 2 or 1 Piece and circle size.			
<input type="checkbox"/>	2 Piece Colostomy Wafer and Pouch - Hollister	Size (Product #) 1 1/2" (1402) (1412) 2 1/2" (1408) (1418) 3 1/2" (1409) (1419) 4 1/2" (1410) (1420)	Quantity 20 ea/box P92N
<input type="checkbox"/>	1 Piece Drainable - Hollister	Size (Product #) 2 1/2" (1408) 3 1/2" (1409)	Quantity 20 ea/box P92N
<input type="checkbox"/>	Dakin Ring - ConvaTec	4" (38911)	20 ea/box P92N
<input type="checkbox"/>	ConvaTec Leak Large (14" x 10") - Hollister	(1210)	1 ea/box P92N
<input type="checkbox"/>	One Ring One Barrier Wafer - ConvaTec - 3rd	(1240)	20 ea/box P92N
<input type="checkbox"/>	Adhesive Barrier Wafer - Adhesive - ConvaTec	(1240)	50 ea/box P92N
<input type="checkbox"/>	StomaShield Foam 2 sec - Hollister	(1200)	4 ea/box P92N
<input type="checkbox"/>	StomaShield Flexible - Hollister	(200)	1 ea/box P92N
<input type="checkbox"/>	De-Sorb absorbent padlets - ConvaTec (1210)	(1210)	1 ea/box P92N
<input type="checkbox"/>	ConvaTec pouch deodorant powder - Hollister (1210)	(1210)	1 ea/box P92N
<input type="checkbox"/>	Adaptic adhesive ring - Hollister (1210)	20 ea/box (1210) 50 ea/box (1210) 1 ea/box (1210)	1 ea/box P92N
Patient's Name (Print) _____		MR Number _____	Specialty/Department _____
Patient's Signature (Handwritten) _____		Nurse's Signature (Printed or Stamp) _____	
PT NO. _____ HOME _____ DOB _____		UNIVERSITY OF WASHINGTON MEDICAL CENTER WOUND CARE MEDICAL CENTER - LOW MEDICAL CENTER 800 TOLSON DRIVE Please Order by Delivery Register - University	

*Make sure to keep a copy of your ostomy prescription when you give copies to your care providers.*

## When You Leave the Hospital

- On your discharge day, the nurse will give you wafers and pouches to use until your home supplies arrive.
- If your skilled nursing facility or home health agency is unsure of your ostomy supply needs, you can let them copy your supply prescription. They can also call the UWMC Wound Ostomy Outpatient Clinic if they have any questions about your ostomy. **Always keep a copy of your current prescription.**
- We recommend you call your surgeon's scheduler or nurse to ensure you have an appointment to meet with the outpatient ostomy nurse on the same day as your first follow-up visit with your surgeon.

Your follow-up visit with your surgeon may be at Seattle Cancer Care Alliance (SCCA). Your appointment with the ostomy nurse will be at the Ostomy Clinic in UWMC's Surgical Pavilion. When you set up your appointment times, allow time for travel between SCCA and UWMC, if needed. There is a free shuttle that goes from one place to the other. Visit [www.seattlecca.org/shuttle-schedule.cfm.cfm](http://www.seattlecca.org/shuttle-schedule.cfm.cfm) for a shuttle schedule.

- The outpatient ostomy nurse will confirm that your ostomy supplies are ordered correctly and that your supply needs have not changed.

## Ostomy Suppliers

This list of ostomy supply companies is provided for your convenience. UWMC does not endorse any specific suppliers.

### **Byram Health Care**

Warehouse in Redmond, WA  
800-456-3500, ext. 34999  
Fax: 877-354-4795  
[www.byramhealthcare.com](http://www.byramhealthcare.com)

### **Edgepark**

Warehouse in Portland, OR  
800-321-0591, ext. 3189 (Morgan Jones)  
Fax: 330-963-6127  
[www.edgepark.com](http://www.edgepark.com)  
Email: [morganj@edgepark.com](mailto:morganj@edgepark.com)

### **Shield Health Care**

Warehouse in Tukwila, WA  
800-720-7440  
Fax: 206-575-6765  
[www.shieldhealthcare.com](http://www.shieldhealthcare.com)

### **Sound Health Wound Management**

Warehouse in Tacoma, WA  
888-909-6863  
Fax: 866-213-4464  
[www.soundhealthwm.com](http://www.soundhealthwm.com)  
Email: [soundhealthwm@gmail.com](mailto:soundhealthwm@gmail.com)

### **Farrell's Home Health**

2326 Wheaton Way, Bremerton, WA 98310  
800-233-6265  
Fax: 360-377-8782  
[farrellshomehealth.com](http://farrellshomehealth.com)

### **CCS Medical**

800-557-8345  
Fax: 866-804-7071  
[www.ccsmed.com](http://www.ccsmed.com)

### **Parthenon**

800-453-8898  
Fax: 801-972-4734  
[www.parthenoninc.com](http://www.parthenoninc.com)

### **Keeler's Medical Supply**

2001 W. Lincoln Ave., Yakima, WA 98902  
509-452-6541  
[keelersmedical.com](http://keelersmedical.com)

### Questions?

Your questions are important. Call your doctor or health care provider if you have question or concerns. UWMC clinic staff are also available to help.

Outpatient Wound and Ostomy Clinic:  
206-598-1438