

Patient Education

5-Southeast ICU



Visiting the 5-Southeast ICU

Information about the Family Conference Room, Social Work and Care Coordination, and Visiting Hours

We know that your visit to the ICU (Intensive Care Unit) may be stressful. The hospital may be unfamiliar to you. This handout gives information about the Family Conference Room, Social Work and Care Coordination, and Visiting Hours policy.

The Family Conference Room is a quiet place to:

- Meet with staff caring for your family member in a “Care Conference.”
- Spend time alone with family members for 2 to 4 hours – please be willing to leave if the room is needed for another family to meet with staff.
- Rest for 1 night, if the room is not being used.

Social Work can assist families in these ways:

- Help identify sources for housing, food and other emergency needs.
- Provide support for coping with the serious, often sudden, illness of a loved one.
- Meet with your family to help with understanding treatment plans.
- Help families to prepare for caring for their loved one at home.

To reach a social worker, ask a nurse or call 598-4370.

Visiting your family member at the ICU:

- ICU 5-Southeast visiting hours are 24 hours a day.
- Before your visit, call the ICU to ensure your family member’s or friend’s privacy – call 598-6500 or pick up the phone outside the 5-Northeast door.
- We encourage you to go home and get the rest you need.

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MEDICAL CENTER
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5-Southeast ICU

Box 356088

1959 NE Pacific St. Seattle, WA 98195

206-598-6500

Questions?

Your questions are important. Call your doctor or health care provider if you have questions or concerns.

5-Southeast ICU: 206-598-6500

Social Work and Care Coordination: 206-598-4370