Reading a Prescription Label and Ordering Refills

**Reading the Label**

- **Rx#** = Prescription number
- **Date** = Date of your original prescription
- **Discard by** = Date that the drug inside the container expires
- **Refills** = Number of refills left on your prescription
- **ID#** = Your UWMC patient number, also called your “U number”

![Sample prescription label](image)

**Ordering Refills**

You may have options for the amount of medicines and supplies in your refills, based on your insurance plan. They are usually given for 30, 60, or 90 days.

If you finish the medicine or supplies in the container and the label shows:

- **There are refills available**: Call your pharmacist for a refill.
- **“0” refills**: You must talk with your pharmacist or doctor to get a new prescription.
Questions?
Your questions are important. Call your doctor or health care provider if you have questions or concerns. UWMC clinic staff are also available to help.

To refill your prescription:

- If you use an outside pharmacy, ask your pharmacy to fax a request to the UW Medicine Refill Authorization Center at 206-744-8538.
- If you use the UWMC Outpatient Pharmacy, call 206-598-4363 for your refill.
- If you need a written prescription faxed to your pharmacy, call us at 206-744-8513. Please leave this information:
  - Your name
  - Your hospital ID number
  - Name of the medicine
  - Name of your pharmacy
  - Your pharmacy’s phone number